

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This 03rd day of October' 2024

C.G.No.20/2024-25/Tirupati Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G. Eswaramma	Member (Independent)

Between

Sri. M. Lakshminaraya Reddy, D.No.8-165,
Devatha Nagar, CTM Road, Madanapalli,
Annamaiah District.

Complainant

AND

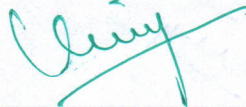
1. Dy. Executive Engineer/O/Madanapalli
2. Executive Engineer/O/Madanapalli

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 03.10.2024 in the presence of the complainant and respondents, and having considered the material placed by both the parties, this Forum passed the following

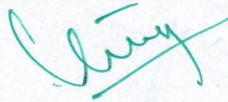
ORDER

01. The complainant filed the complaint during Vidyut Adalat conducted at Madanapalli on 20.06.2024 stating that they are residing at Devatha Nagar in Madanapalli and they are facing low voltage



problem in their street and existing single phase line is to be changed with 3 Phase line and further 11 KV line is passing over the houses situated opposite to Devatha Nagar, Old Charka Complex and it is to be removed.

02. The said complaint was registered as C.G.No.20/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that 3 phase line is provided and low voltage problem is solved and further for shifting of 11 KV line the complainant has to file an application.
03. Heard complainant and respondents through video conferencing. The complainant reported satisfaction stating that 3 phase line is provided and one additional transformer was installed and the low voltage problem was solved. He further reported that they would apply for shifting of 11 KV line after some time and requested to close the complaint as the purpose is served. Since the purpose of the complainant is served, the complaint is closed. There is no order as to costs.
04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar,



Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 03rd day of October'2024.

Ching
03/10/2024
CHAIRPERSON

[Signature]
Member (Finance)
03/10/2024

[Signature]
Member (Technical)

[Signature]
Member (Independent)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate

Office/APSPDCL/ Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot

No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantana Bhavan, Adjacent

to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu

Road, Kurnool-518002, State of Andhra Pradesh.

The Stock file.

Ching